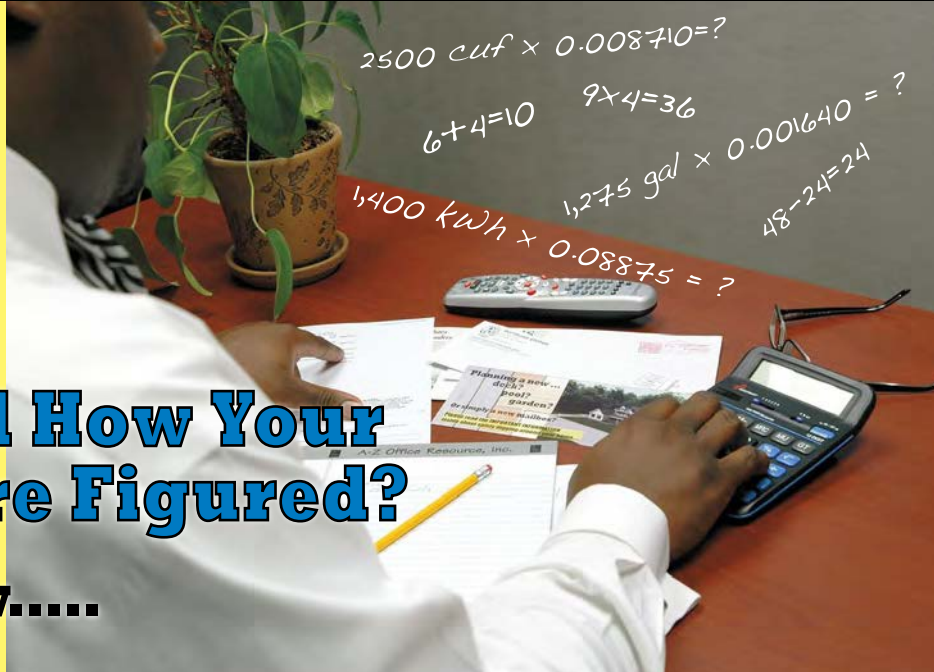




Don't Understand How Your Utility Charges are Figured?

Look INSIDE to see how.....





Understanding How Your Utility Bill is Calculated

Understanding how your utility bill is added up is easy if you understand your usage. For this example we will use residential rates to explain the calculations. You will find this information in the **Charge Detail** on the top of page 2 of your monthly statement.

Electric Rates are a combination of Energy Charges plus a Customer Charge (Availability) as set out below:

Customer Charge (Availability):	\$8.88
Energy Charge	
First 1,400 kWh:	\$0.08875 per kWh
Over 1,400 kWh:	\$0.09689 per kWh

For example, a household with a usage of 2,175 kWh:

Residential Electricity (05/19/13 - 06/16/13, for 28 days)		
Customer Charge		8.88
Consumption Charge	1400 kWh @ 0.08875	124.25
	775 kWh @ 0.09689	75.09
Total Electric Charge:		\$ 208.22

Handwritten note: 1400 kWh x 0.08875 = ?

Water Rates (residential and irrigation) are a combination of Consumption Charges plus Availability Charges (based upon meter size):

Availability Charge:	
1" meter or less	\$ 6.34
1 1/2" meter	\$ 19.53
2" meter	\$ 29.64
Consumption Charge	
First 3,000 gallons:	\$1.28 per 1,000 gallons
Next 3,000 gallons:	\$1.64 per 1,000 gallons
Next 6,000 gallons:	\$1.83 per 1,000 gallons
Over 12,000 gallons:	\$2.51 per 1,000 gallons
All Sprinkler:	\$2.51 per 1,000 gallons

For example a residential household usage of 4,275 gal:

Residential Water HSV (05/19/13 - 06/16/13, for 28 days)		
Availability Charge		6.34
Consumption Charge	3,000 gal @ 0.001280	3.84
	1,275 gal @ 0.001640	2.09
Total Water Charge		\$12.27

Handwritten note: 1,275 gal x 0.001640 = ?

Natural Gas Rates are a combination of Consumption Charges plus Customer Availability Charges.

Customer Charge (Availability):	\$ 4.50
Consumption Charge:	
\$8.71 per 1,000 cubic feet (cuf)	

For example a residential household usage of 2500 cuf:

Residential Gas (05/19/13 - 06/16/13, for 28 days)		
Availability Charge		\$4.50
Consumption Charge	2500 cuf x \$0.008710	\$21.78
Total Gas Bill		\$26.28

Handwritten note: 2500 cuf x 0.008710 = ?

Average Monthly Billing (AMB) customers should note that the total under Charge Detail (page 2) will not match the AMB Amount on the front of their statement. The amount on the front of the bill is averaged according to the AMB formula.

Do YOU Have a List of Summer Projects?

Make Safety a Priority!!!

A multitude of summer home improvement projects call for **special attention** to utility **safety**.

- Be careful to not get ladders or yourself near electrical lines. This includes lines from the utility pole as well as lines that may be attached to the house.
- Using electric tools in the yard? Make sure the cords have proper clearance. Check the recommended wattage load to make sure you are using the proper cord.

- Watch your physical clearance from power lines if working on the roof or cleaning leaf debris from gutters.
- Digging to install a fence, plant a tree, or perhaps install that new swimming pool? Call **811** to have underground water, natural gas, and even electric lines located so you don't hit them.

Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.